

Health Scenarios Book

SAMPLE



SCENARIOS FOR HEALTH ROLE PLAYS

SAMPLE

OVERVIEW OF SCENARIOS

Goal

Providers use scenarios to assess and train parents through the SICC-P decision-making process. These are hypothetical situations designed to walk the parent through potential situations when his/her child is sick or injured, so if that situation or a similar situation is to occur in the future, the parent is well skilled with the process and can arrive at an informed decision, even if the parent may be stressed. Specifically, the scenarios help parents decide whether to seek emergency services, call their doctor, or care for their child at home. When completing a scenario, the parent should use health reference materials and complete the Health Recording Chart.

The Role of the Provider

The Provider guides the parent through each scenario using questions and prompts to elicit information. The scenarios indicate how the Provider should respond for each 'Step' of the scenario. The Provider scores the parent's responses on the SICC Assessment Form, and writes notes to assist Provider's feedback and training with the parent. The Provider also scores whether the parent correctly completes the Health Recording Chart and uses the Health Manual, though neither are promoted by the Provider during the scenario.

Scenario Steps

The scenario follows the SICC-P decision-making process. It asks the parent to complete the following steps:

- Say what symptoms s/he noticed
- Decide if this is an emergency that requires going to ER or calling 911
- Say what other symptoms s/he would check for
- Decide whether to make a doctor's appointment
- When caring for the child at home, watch for persistent or worsening symptoms
- Fill out the Health Recording Chart at the appropriate time
- Use the Health Manual to inform decision

Common Questions

1. *What should I do if the parent seems confused about what I am asking him/her to do?*

Try repeating the question or asking it in different words.

2. *What should I do if a parent gives a wrong response?*

Score the particular item as wrong and follow the instructions on the answer sheet.

In formal assessments, if the parent gives the wrong answer to how to care for the child (ER, DA, CH), correct the parent at the end of scenario.

In training, if the parent gives the wrong answer to how to care for the child (ER, DA, CH), correct the parent during the scenario.

3. *What if the parent asks about a symptom that is not on the Scenario?*

Assume that the symptom is not present. For example, in the Scenario about vomiting, if the parent asks if the child is coughing up blood, the answer is no.

SCENARIOS FOR HEALTH ROLE PLAYS

SAMPLE

LIST OF SCENARIOS

Emergency (ER)	Doctor's Appointment (DA)	Care at Home (CH)
Any age	Any age	Any age
1. Bee sting 4. Broken arm 6. Harsh cough/croup 7. Breathing difficulties/lung infection 11. Head injury 13. Breathing difficulties and drooling 15. Burn on hand 17. Severe burn 18. Severe animal bite 20. Fever	2. Leg cut wound, bleeding 5. Mild head injury 9. Minor animal bite 12. Medicine allergy 19. Thorns stuck deeply 24. Earache 25. Pinkeye	3. Minor vomiting 8. Arm cut, minor bleeding 10. Cold 14. Cough
Infant	Infant	Infant
21. Dehydration 23. Fever over 3 month 41. Fever under 2 month	29. Low appetite and energy 32. Fever	16. Diaper rash 22. Constipation 27. Diarrhea
Child	Child	Child
26. Food allergy 31. Fever, stiffness 40. Dehydration	34. Sore throat/strep 35. Lung infection 36. Head injury 38. Not growing, low energy 39. Asthma	28. Minor stomachache 30. Constipation 33. Diarrhea 37. Something in eye

Scenario 1

Your child was stung by a bee on the arm 10 minutes ago. A large area around the sting is getting very red and swollen. Your child is having trouble breathing. Your child's lips and tongue are swollen too.